



A QUANTA SERVICES COMPANY

WINTER STORM FERN RESPONSE

WHEN WINTER STORM FERN SWEEP ACROSS THE SOUTHEAST AND MIDWEST, SERVICE ELECTRIC CREWS ANSWERED THE CALL IN A BIG WAY.

SERVICE: Emergency Restoration

LOCATION: Louisiana, Georgia, Alabama, Tennessee, North Carolina, and Indiana

DATE: January 2026

SCOPE: Supported a wide range of utilities in both distribution and transmission restoration efforts for 90,000 customers.



At peak response, 840 FTEs were deployed across Louisiana, Georgia, Alabama, Tennessee, North Carolina, and Indiana, supporting a wide range of utilities in both distribution and transmission restoration efforts. From major investor-owned utilities to electric cooperatives and municipal systems, our teams mobilized quickly to restore power in some of the hardest-hit areas.

Restoration efforts extended over multiple weeks, with crews rotating in and out as conditions evolved and additional support was requested. Teams worked for customers including Georgia Power, Duke Energy, AEP, CenterPoint, Electric Power Board (EPB), Knoxville Utilities Board (KUB), Cumberland EMC, Middle Tennessee EMC, Meriwether Lewis, Sequachee Valley, Volunteer Energy Cooperative, Rockwood Utilities, Pickwick Electric, Clinton Utilities, Bolivar Energy Authority, Tri County EMC, and Nashville Electric, among others. In several locations, crews balanced both on-system and off-system restoration

work, coordinating closely with local operations to safely re-energize circuits as weather and system conditions allowed.

Storm restoration is never routine. Freezing temperatures, extended shifts, and rapidly changing conditions required flexibility, discipline, and an unwavering focus on safety. Across every region our teams demonstrated professionalism and resilience while representing Service Electric and our home customers with excellence.

Winter Storm Fern was a powerful reminder of what makes our company strong: the ability to scale quickly, support one another across regions, and deliver when communities need us most.

To every member of our field and support teams who played a role in this response — thank you for your dedication and hard work.